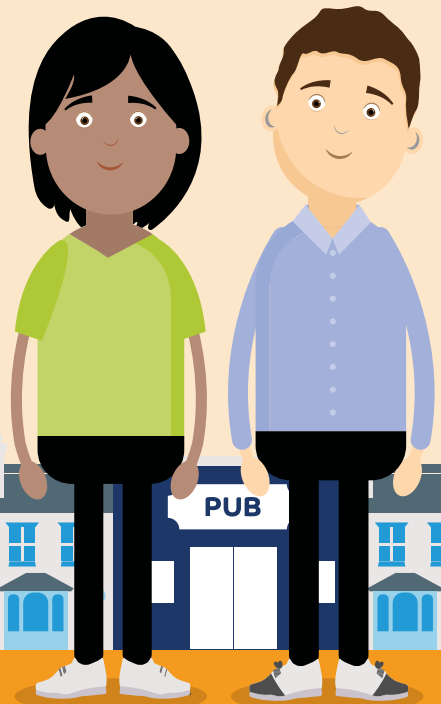




# Could you help to support vulnerable adults?

We all know what it's like to feel lost, scared or vulnerable. Could your business or organisation become a 'Safe Place' in Portsmouth?

A Safe Place is a public space that provides a place of sanctuary and assistance for any vulnerable adult who needs help. A vulnerable adult might be someone who is disorientated, lost, who needs help to contact a loved one, or someone who has experienced abuse or mistreatment. It might be someone with a learning disability, with dementia, or a mental health problem.



# Become a Safe Place

If your organisation becomes a Safe Place, you will be added to the Safe Places app and be listed as a venue where someone will be looked after if they need help. To become a Safe Place, you must be open to the public and have public liability insurance in place.

## **When a person uses a Safe Place, they need to be:**

- Listened to
- Reassured
- Supported
- Helped to call home or emergency services if needed
- Offered time and a safe place to wait

## **As a Safe Place, you agree to:**

- Provide a safe and supportive environment
- Contact emergency services if the vulnerable person has been victim of crime or needs medical help
- Contact a loved one of the vulnerable person by telephone if necessary
- Allow the person to wait on your premises until they feel safe to leave or until someone picks them up
- Keep all your staff familiarised with the scheme so that they know what to do if a vulnerable person needs support
- Advertise the scheme in your window and on our app
- Notify the coordinator if you have questions or want to withdraw.

**If you would like to become a Safe Place, please let us know.**

**We will visit you, give you an induction, and if you are happy, you will be added to the list of Safe Places in Portsmouth.**

For more information, contact [safeplaces@portsmouthcc.gov.uk](mailto:safeplaces@portsmouthcc.gov.uk) or call **0300 123 4019**.