

# Safeguarding

A perspective from the Recovery Teams in Adult Mental Health.

# Content



**SURVEY  
FEEDBACK**



**OUTCOME  
ANALYSIS**



**CASE STUDY**



**ACTIONS**



**QUESTIONS**

# Survey feedback

## Questions

- 1) When you have needed to deal with a risky situation, face-to-face, how has it made you feel?
- 2) How does a difficult day at work leave you feeling?
- 3) How does a good day at work leave you feeling?
- 4) Do you feel you know enough about how to manage risks you might encounter at work?
- 5) If you have made safeguarding referrals in the past, have you been satisfied with the outcome?
- 6) Have you ever come away from a situation feeling like more should have been done, even when you know you have done all that you can?

## Answers

- 1) Anxious, worried, stressed, inadequate, afraid, Vulnerable, concerned.
- 2) Tired, stressed, exhausted, tearful, reflective, depressed, irritable, run down.
- 3) Positive, encouraged, satisfied, uplifted, motivated, encouraged, confident, proud, valued, energised, proud, happy, warm.
- 4) Both yes and no , think so
- 5) Both yes and no - sometimes you don't hear back regarding the outcome.
- 6) Yes

# Outcome analysis



The word that used the most in the survey by the staff was Anxiety.



Discussion - why do we think so many people used that word?

# Case study - Fred

Fred Smith

56 years old

Diagnosis of paranoid Schizophrenia

Severe and enduring positive and negative symptoms

Lived in Supported accommodation for many years Floating - 24 hr

Significant weight loss

Severe self neglect

Hard to engage with treatment and support due to lack of insight

Safeguarding alert was raised due to :-

Significant weight loss,

Physical appearance of the Fred (matted hair).

His immediate environment (bedroom) - Poor state.

Kitchen utensils unavailable

Medication concerns

Highlighted changes needed in the 24 Hr service by myself and other care co-ordinators

# Outcomes of safeguarding alert raised



Managers became involved and meetings were set up between Care co-ordinators, Managers and staff within supported accommodation.



Collaborative care plans with staff, patients and support staff.



Follow up calls regarding safeguarding referrals.



Quarterly meetings were introduced with regular updates on improvement plans for each patient and their specific needs.



Assurances were made to keep lines of communication open with emails and telephone calls for any concerns or positive outcomes.

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Questions