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Portsmouth CITY COUNCIL

Portsmouth Integrated Learning Disability Service

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Who we are

- Kestrel centre staff and service users
- Portsmouth Learning Disability Partnership Board
- Creative advances
- MAKE

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Integrated Learning Disability Service

We support adults with a learning disability and a variety of health and social care needs

Mild - Severe and profound multiple disability

Living alone/independently or with family, carers , paid carers
Residential care
Supported Living
Shared Lives
Day services
Supported employment

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Integrated Learning Disability Services

Most service users have an allocated Named Worker (Health or Social Care professional).

All service users have a Care Act Assessment and offered an annual review and individual support plan

All commissioned services and have a nominated Link Professional

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Issues we are addressing

Ensuring individuals get the support they need to make the most of their lives and get their full equal rights .

Free from abuse and discrimination

Risk Management

Capacity assessments

Best Interest assessments/decisions

Proportionate responses

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Questions

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Laura's input

I was allocated to work with Holli (Named worker) in July 2021. We spent time building up a good trusting relationship.

Holli was in a substantial amount of debt and I supported her to make a debt relief order. Holli's finances are now managed by Portsmouth Council appointee and she now has savings and doing very well with managing her money safely.

We made a claim for disability related expenditures for Holli's cat, Holli's cat supports her with improving her mental health. The expenses for the cat are paid for under disability expenditure.

Holli had support from the Learning disability team clinical psychologist.

Holli is able to talk to me on a regular basis about her worries and we can work through this together.

Holli has a team around her - MAKE, Gig buddies and support workers from You Trust

Holli recently completed some paid work throughout the summer holidays supporting children who have a learning disability.

Comments from frontline workers

Its difficult to support someone you know is making poor choices

How do you appropriately support someone who has been deemed to have capacity?

At times there is a lack of consistency in support staff

Service users at times not turning up for day services owing to lack of support

Keeping people safe can be hard especially if they choose not to be supported

At times people we support don't always understand they are experiencing abuse

At times service users are reluctant to having accessible information

Some providers have high use of agency staff

You have no power to intervene even when you know unwise decisions are being made, it feels like waiting for a car crash to happen!

Service users at times lack an awareness of risk

Its difficult to intervene even when its an unhealthy relationship

Education to increase awareness takes a long time

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Frontline Workers- positive feedback

Named workers

- Consistent point of contact
- Individual support plans

Link Professionals

- Awareness of issues within services i.e.: repeated meds errors
- Good relationship with service providers

MDT Working

- Support around use of DoLS and the Mental Capacity Act
- Use of MARM

Additional positives

- Use of Advocacy services
- Accessible information

PORTSMOUTH

Safer Places

Faye Dine, Creative Advances

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How safe do we feel in Portsmouth?

HAPPY

OKAY

UPSET

SCARED

Faye Dine, Creative Advances

How does this image make us feel?

Faye Dine, Creative Advances

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And compare how this image make us feel?

Faye Dine, Creative Advances

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How does this image make us feel?

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How would walking past make us feel?
Safe
or
Unsafe?

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Safer Places - Learning disabilities version with subtitles and signing on Vimeo

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We all have the right to feel safe
Help us to make Portsmouth to feel a happy and safer place to live.

Faye Dine, Creative Advances

So, what's the catch? Well….

Faye Dine, Creative Advances

- £395

Cost

- Free

A BIT OF WORK

- Just a safer community

There is no catch

How do we do it?

Faye Dine, Creative Advances

- **Gain funding from PCC**
- **Sign up to the safer places scheme**

Step 1

- **Gather volunteers from all services to work collaboratively within a focus group to oversee the project.**

Step 2

- **Create training programs for Safe places sign ups**
- **Take one small step at a time and slowly recruit safer place locations**

Step 3

- Download app
- Create or purchase Safer places resources and distribute

Step 4

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What other Advantages for Portsmouth would the safer places scheme bring?

INCREASED TOURISM, PORTSMOUTH BEING RECOGNIZED ON A NATIONAL DATABASE FOR BEING A SAFE PLACE FOR VULNERABLE PEOPLE

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Thank you for your time I hope this has evoked some of our passion to create safer places within Portsmouth.

Faye Dine, Creative Advances