



Portsmouth  
CITY COUNCIL

Portsmouth

Adult

MASH

(multi-agency safeguarding hub)

# Meet the team

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**Two Social  
Workers**

Small team of social workers

Links with other agencies – Police/housing/PHUT etc.

Receive and triage safeguarding concerns from wide range of sources



**Two Assistant Team  
Managers**

Coordinate Section 42 enquiries across the city



**One Team  
Manager**

Provide safeguarding advice and guidance for social care colleagues

Provide advice and support to care homes and agencies



**Admin Support**

Links with the Quality Team and ICB

# Safeguarding in Portsmouth – The City

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39 residential & nursing homes totalling 1000+ beds

Large acute hospital

Community Hospital

Mental health hospital

Homeless provision including hostels & supported living

Multiple mental health and learning disability supported living properties

# Safeguarding in Portsmouth – Referrals from:

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Care homes

Homeless services

Social workers

Neighbours/friends

Hospitals

CQC

Family members

Fire service

Police

Members of the  
public

Job centre

Ambulance service

Housing providers

District nurses

GPs

# Six Principles of Safeguarding

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Prevention

Proportionate

Empowerment

Partnership

Protection

Accountability

In 2021-22,  
the team:

Received **2,181**  
safeguarding concerns

Received **2,877** police  
reports

Oversaw the conclusion of  
**758** safeguarding enquiries

# Safeguarding Enquiries— The Care Act 2014 S42

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Section 42 of The Care Act 2014 requires a local authority to make enquiries, or cause others to do so where it has reasonable cause to suspect:

An adult has care and support needs *and*

Is experiencing or is at risk of experiencing abuse and/or neglect *and*

As a result of their care and support needs, is unable to protect themselves

# Other Safeguarding Actions

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Options when the  
Section 42 duty is  
not triggered:

Advice and  
signposting

Referrals to other  
services e.g. Stop  
Domestic Abuse

Referrals for a Care  
Act Assessment

Non-statutory  
discretionary  
enquiries

MARM (Multi-  
Agency Risk  
Management  
Framework)



# Things our team cannot do

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Refer to secondary mental health services

Close care homes

Intervene when people have capacity, but decline support

Provide an emergency service response

# Consent Based Service

Safeguarding is done *with* people, not *to* people.  
The team works within the parameters of:

Mental Capacity Act 2005

Mental Health Act 2007

Human Rights Act 1998

General Data Protection Regulation 2018

Case Study –  
Section 42  
criteria met

Mr B

## Case Study – Section 42 criteria met

1. Section 42 Enquiry commenced and allocated to a member of MASH team.
2. Mr B requested that his daughter advocate on his behalf.
3. Mr B returned home with a new care package in place, provided by an alternative care agency.
4. Recommendations, actions and guidance were given to the previous agency to prevent risks from recurring (with a four week timeframe to action).
5. The Portsmouth City Council's contracts and commissioning team were notified of the referral.

Case Study –  
S42 criteria not  
met

Ms P

## Case Study – S42 criteria not met

1. Welfare check completed P declined access to the property.
2. Met P at a local café of their choice.
3. P was not aware of services offering support and was open to receiving information about different services to assist with clearing the property, alongside details of social inclusion groups and services to support with mental wellbeing.
4. No care and support needs were identified.
5. Signposting was provided, and the offer was given to support P make referrals to relevant agencies.

# What you can do – *Safeguarding is everybody's business*

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Talk	Talk with your line manager
Initiate	Initiate MARMs
Consider	Consider referrals to MARAC
Make	Make referrals to specialist services such as Stop Domestic Abuse
Signpost	Signpost to HFRS for fire safety visits
Call	Call the Adult Social Care Helpdesk if you think a person requires social care support or advice
Discuss	Discuss your concerns with the person and support them to seek support if they wish to do so, including seeing their GP
Familiarise	Familiarise yourself with your own organisation's policies and procedures
Contact	If you are unclear or unsure, contact the Adult MASH for advice

# When you have safeguarding concerns:

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If appropriate, speak to the adult you are worried about and ask them what they would like to happen

If the situation is life-threatening, call **999**

Contact the Adult MASH by phone for advice – **02392 68 8613**

Complete and submit a safeguarding concern form

Find more information, advice and policies at <https://www.portsmouthsab.uk/>